UC08 Schedule Resource

# No

**Dispatcher Selects**

**Work Order**

**Dispatcher drags work order onto Gantt chart schedule for**

**resource**

Is Valid Resource?

Resource is

scheduled

Yes

UC09 Schedule Technician

No

**Dispatcher Selects Work**

**Order**

**Dispatcher Drags Wok Order Onto Gantt Chart Schedule for**

**Technican**

Is Technican Valid?

**Technican**

**Scheduled**

Yes

UC10 Cancel Work Order Assignment of Resource

**Dispatcher Selects Resource Booking in**

**Gantt Chart**

**Dispatcher**

**Clicks Cancel**

**Booking of Resource**

**Cancelled**

UC11 Cancel Work Order Assignment of Technician

**Dispatcher Selects Technician Booking in**

**Gantt Chart**

**Dispatcher**

**Selects Cancel**

**Technican Booking**

**cancelled**

Visual Paradigm Professional(Christopher Banks(Conestoga College))

**Dispatcher moves appointment tile in Gantt**

**chart**

**Dispatcher Releases**

**Appoinment tile**

No

is new timeslot valid?

**timeslot reverts to intial**

**state**

**timeslot**

**updated**

Yes

UC12 Work Order Timeslot is updated

UC13 View Single Date in Gantt Chart

**Dispatcher Selects Date in**

**Date Filter**

Dispatcher Selects

Work Order

**Dispatcher Selects Day Tab in Gantt**

**Chart**

**Dispatcher Views Single Day in Gantt**

**Chart**

UC14 View Multiple Dates in Gantt Chart

**Dispatcher Selects Date Range in Date**

**Filter**

**Dispatcher Selects Work**

**Order**

**Dispatcher Selects Day tab**

**in Gantt Chart**

**Dispatcher Views Muiltiple Dates in Gantt**

**Chart**

Visual Paradigm Professional(Christop

UC15 View Assigned Work Order Information

**Dispatcher Selects Work**

**Order**

**Dispatcher views Assigned Work**

**Order**